

KUMAR MEDICAL CENTRE
59 GRASMERE AVENUE
SLOUGH
BERKSHIRE
SL2 5JE

Minutes of the Patient Participation Group

Date : Saturday 09.09.2017

Venue : The Surgery

Time :11am

Members Present :

Mr M.Mohan Chairman

Mrs Savita Mohan

Mr. D.Masters

Mr.Shyam Chawla

Mr.Munawer Hussain

Mr.D.Verma

Apologies :

Mrs.Cristina Barella

Mr. R. Jasdhoal

Mrs. R. Kullar

Miss Natasha Wahie

Practice Representatives :

Dr.H.Kumar Senior Partner

Poonam Kumar Practice Manager

The minutes of the meetings held in June 2017 were agreed and approved by the Chairman.

Survey Results from the Slough Open day :

The results of the open day were discussed .The group felt that the results were good apart from the waiting time to see a doctor. The members agreed that the waiting is a difficult indicator as it is dependent on the patient and their problems.

After discussion with the staff it was agreed that in addition to other methods of informing patients of the waiting time, the practice will start displaying the waiting time in writing on the white notice for information to the patient

New Premises:

A discussion took place on the article that was published in the local newspaper about a neighbouring practice whose lease was going to expire . The group was in agreement that a new purpose built premises with the help of the CCG and the Slough council should be built in Wexham area or around where the three neighbouring practices could move in the new purpose built premises. Discussion on the working of the three practices working together was also discussed .The group were of the opinion that each practice GP should see their own patients but other community services can be combined and provided together by the three practices.

Action:

The view of the PPG members can be put forth in future discussions with the CCG and the Slough Council.

Joint PPG Meetings with neighbouring practices:

During a recent meeting with the neighbouring practices it was suggested that in future it may be possible to have quarterly PPG meetings together .The idea of a joint PPG meeting was put forward to the group.

The PPG members discussed the suggestion and were not in favour of having joint quarterly PPG meetings with other practices. They suggested that as each practice has their own practice agenda for discussion, it would make it difficult for combined quarterly meetings. If other practices agree a joint six monthly meeting can be held to discuss wider issues.

Any Others :

On behalf of the practice, we would like to invite all the members for a Christmas lunch. The practice manager asked the members for a convenient date and time.

Next Meeting date : Saturday 9th December 2017