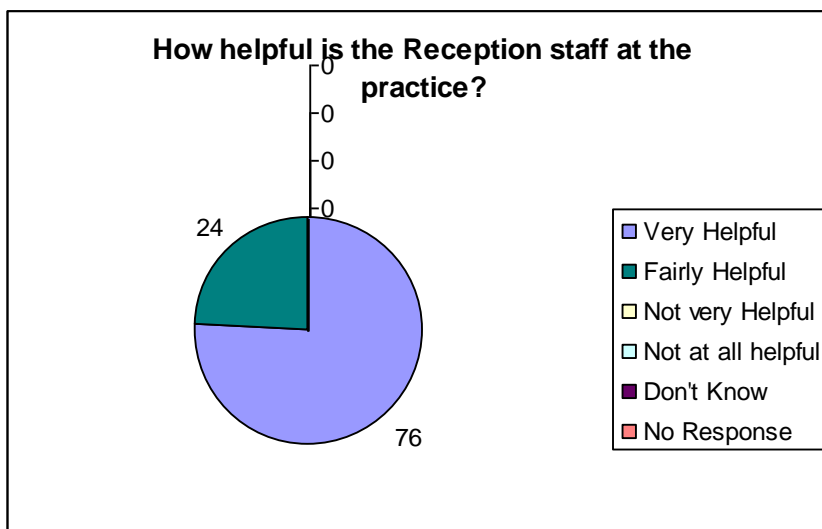
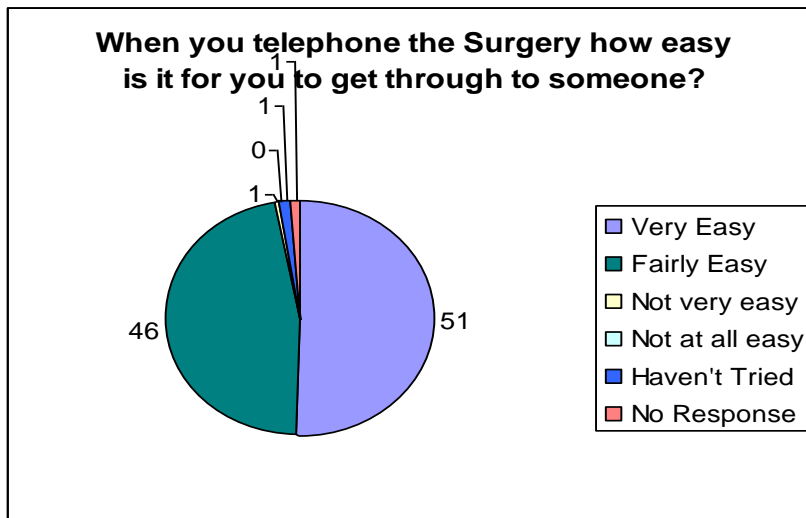
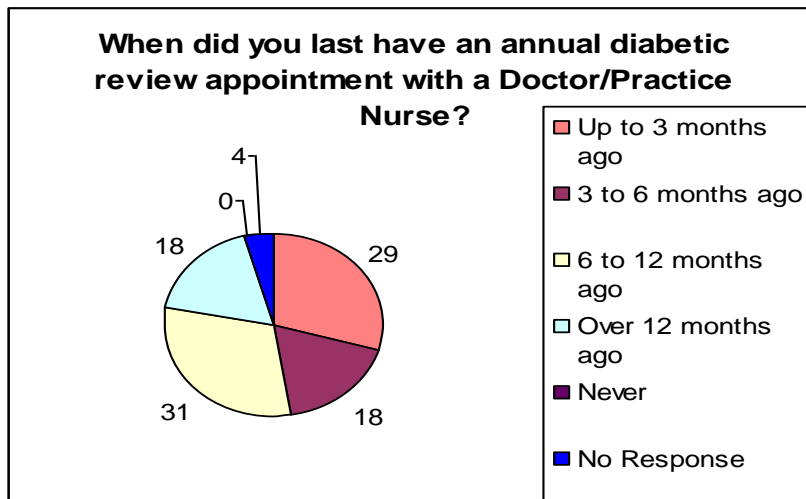


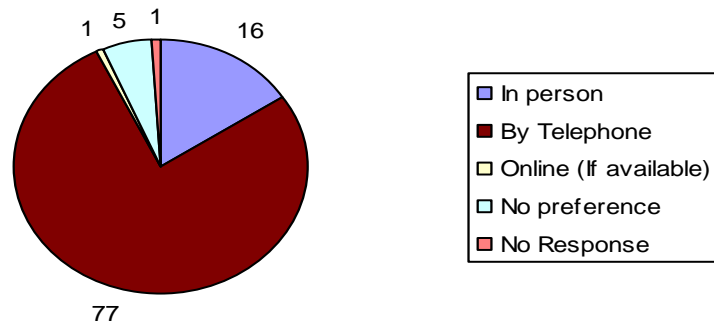
Kumar Medical Centre -Patient Survey Findings

July 2013

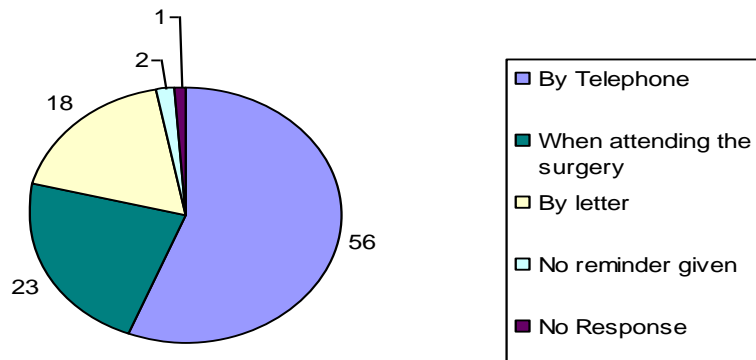
- Group of patients undertaken the survey: Diabetic Patients
- Number of Patients surveyed: 95



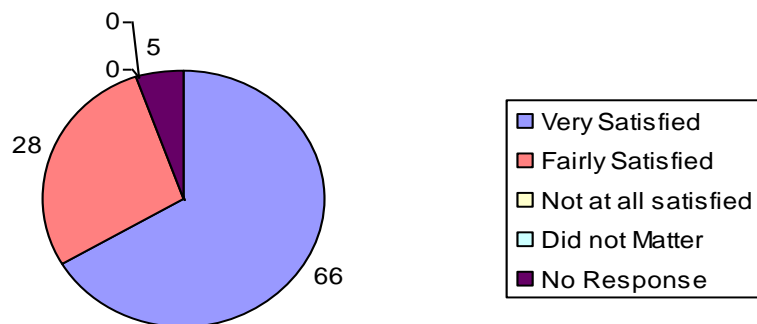
Which of the following methods would you prefer to use for booking appointments?

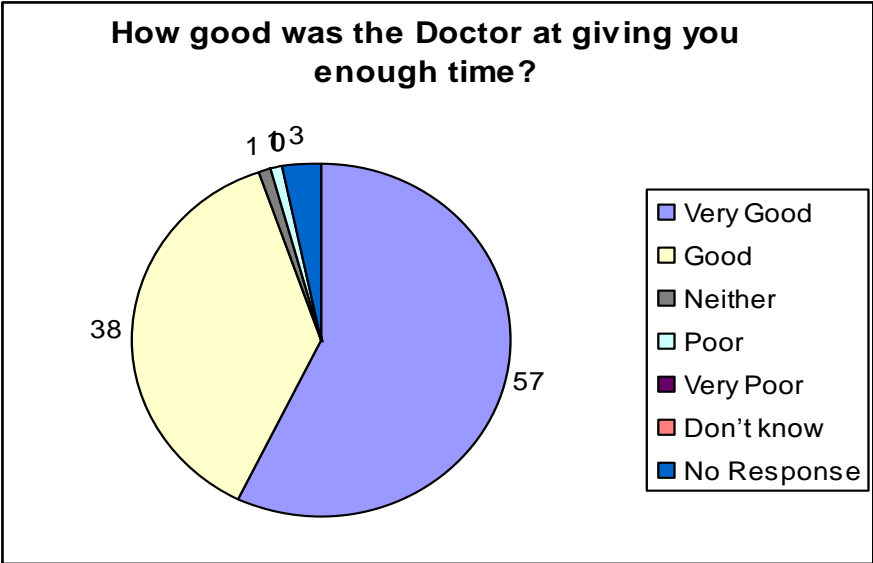
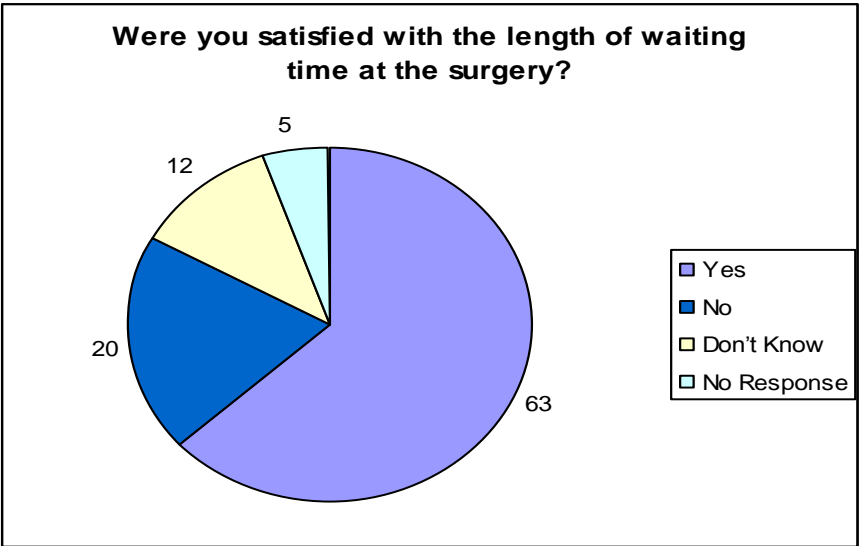
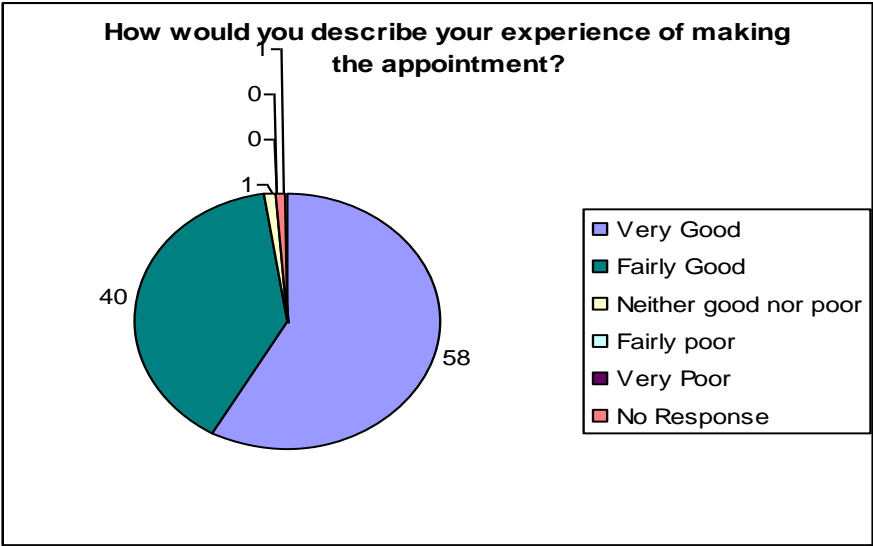


Did you receive a reminder that your diabetic review was now due?

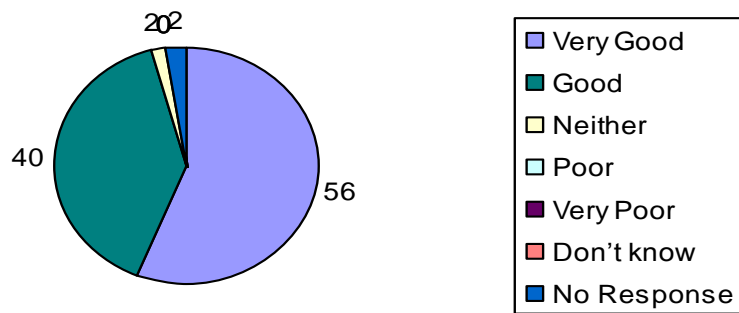


How satisfied were you with the appointment arranged for you?

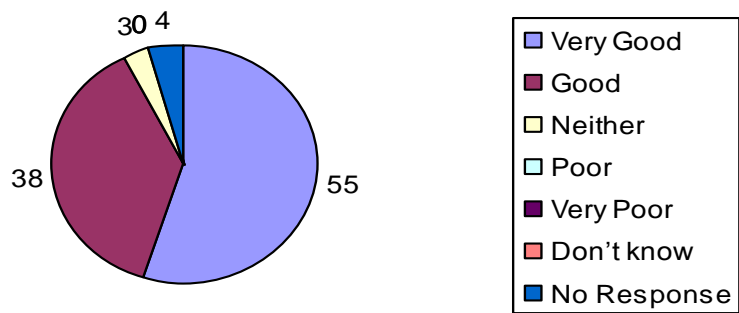




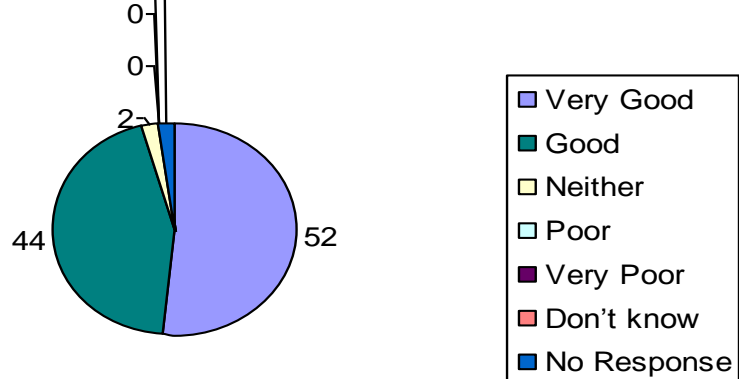
How good was the Doctor explaining tests and/or treatments



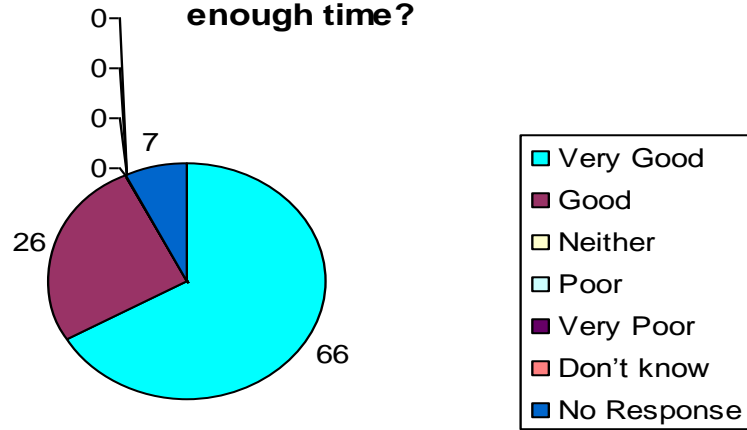
How good was the Doctor at Listening to your concerns



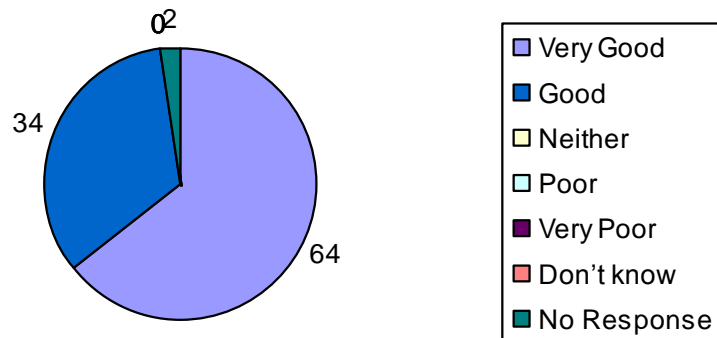
How good was the Doctor at giving information about and discussing your treatment and care



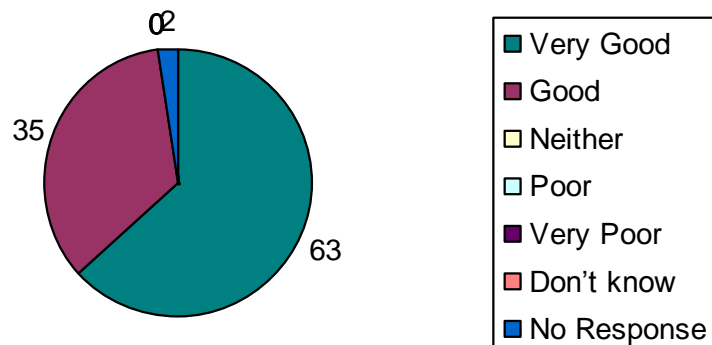
How good was the Nurse at Giving you enough time?



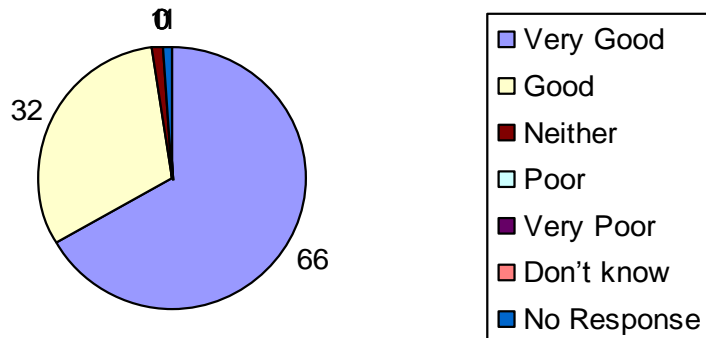
How good was the nurse at listening to your concerns?



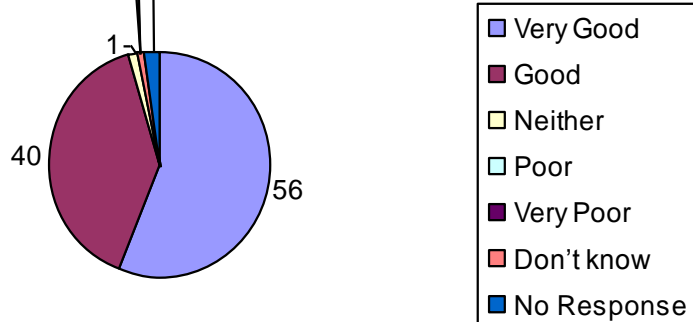
How good was the Nurse at asking about your symptoms?



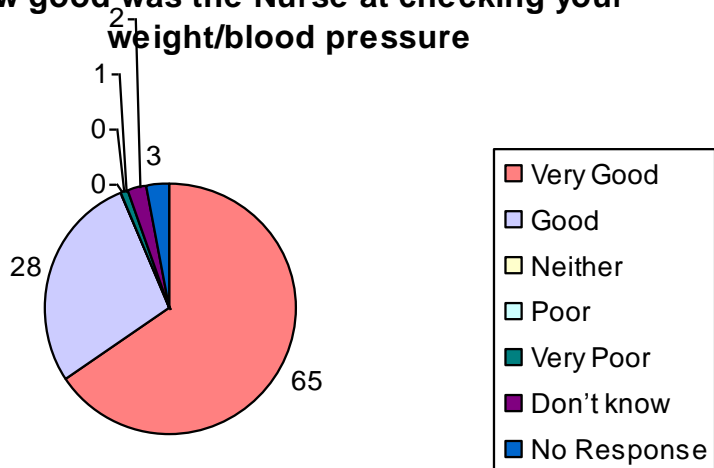
How good was the Nurse at explaining tests and/or treatments?

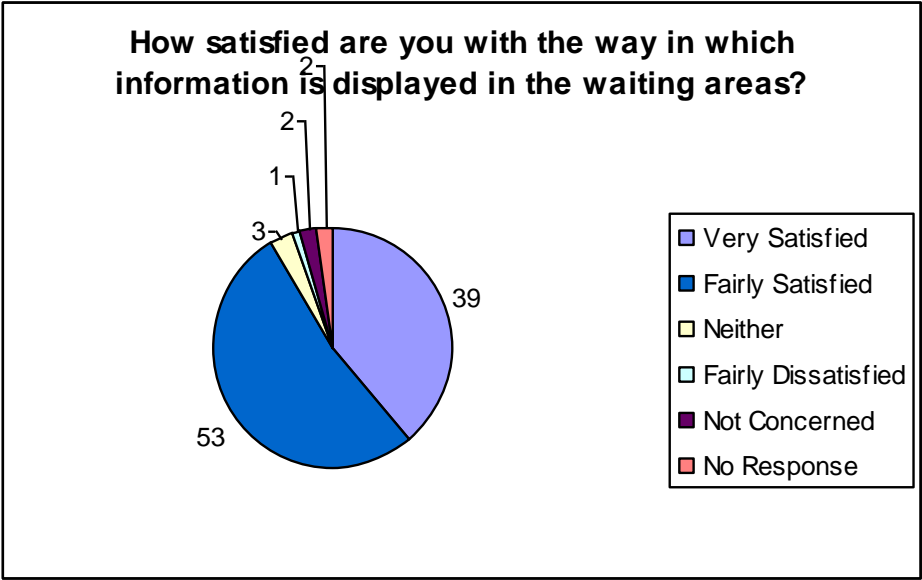
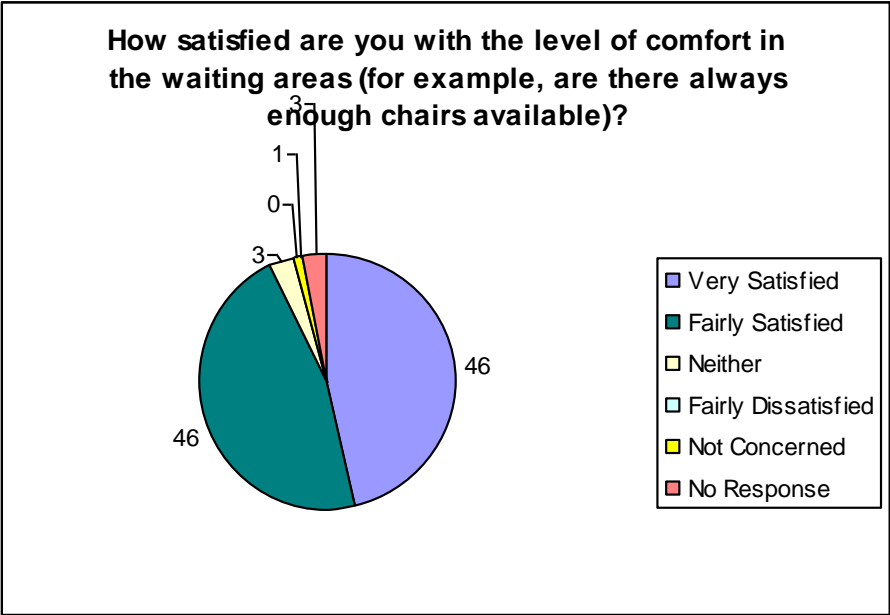
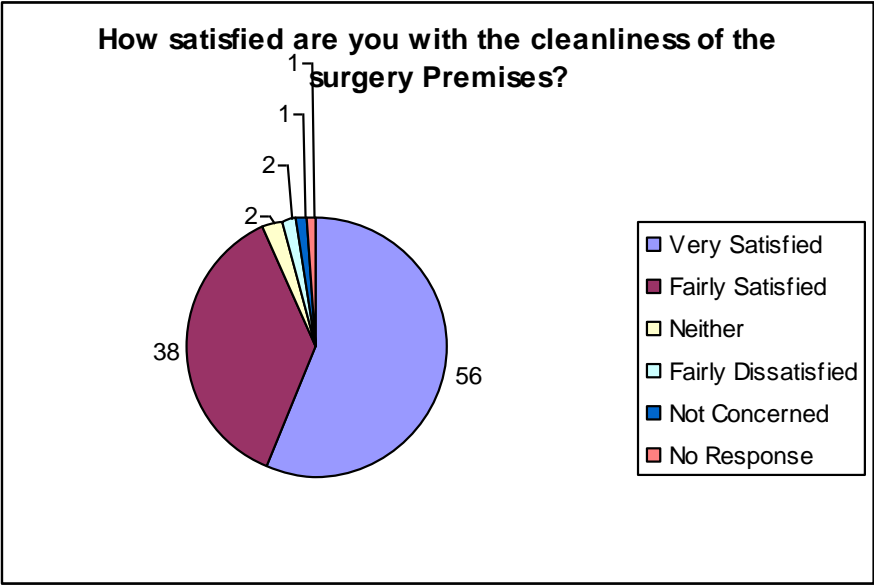


How good was the Nurse at giving information about and discussing your treatment and care

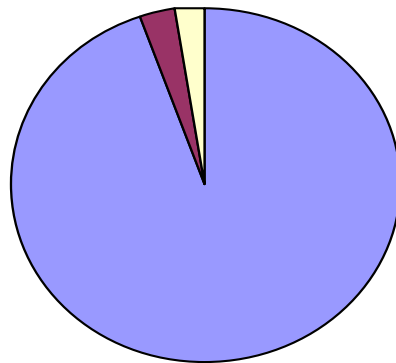


How good was the Nurse at checking your weight/blood pressure



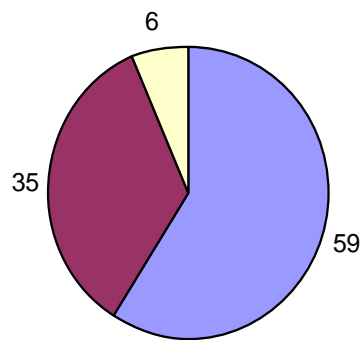


Would you recommend the surgery to your friend or someone who has just moved into the local area?



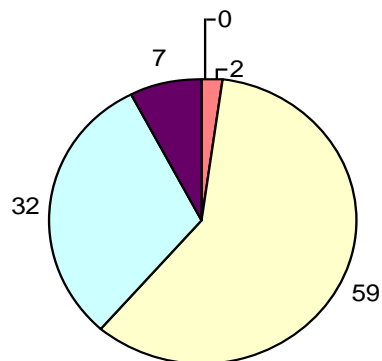
■ Yes
■ No
■ No Response

Are you Male or Female?



■ Male
■ Female
■ No Response

What Age Group are you in?



■ 18 to 25 years old
■ 26 to 39
■ 40 to 64
■ 65 and above
■ No Response